

### GENERAL

These general conditions are applicable to all the supplies which Fluid World will carry out, on the base of purchasing orders forwarded from the Customer.

### ORDERS REGULATIONS

Order to be considered valid and binding must always be confirmed by Fluid World in writing. Orders must be received by Fluid World in a complete and written form. It after 4 working days, in the absence of any communication or customer notification from dispatch of the order confirmation will consider the order valid.

### PAYMENT CONDITIONS

The parties agree upon the payment conditions at the beginning of the supply. In case of delay of payment, Fluid World will have the right to request of moratory with an annual interest rate of minimum 4%. In case of delay of payment, Fluid World will have the right to not execute the eventual purchasing orders in progress, even if confirmed.

### DELIVERY AND SHIPMENT

Unless agreed in writing between the parties, transport and shipping costs of the products sold are considered to be always a customer duty (EX WORKS). The possible risks of damage of the goods will pass to the customer, at latest, when the goods are delivered to the first carrier.

### PRODUCT CHARACTERISTICS

Fluid world engages itself to supply good quality products, conform to the technical schedules or in catalogue. It reserves the exclusive right make some change to the products, which, without altering their essential features, to be considered for improvement and appropriate.

### COMPLAINTS

The possible claims related to the packaging or the shipment should be reported in writing to Fluid World within 48 hours of receipt of goods. In the event of malfunctions or problems with the operation of our products, please note that complaints or dispute must be submitted in writing with in 12 months from the day of delivery. It should be noted that even in the event of complaints or claims the customer has not in any case the right to suspend or delay payment previously agreed.

### WARRANTY

Fluid World guarantees that its products, if used integrally and in respect of the functions and the performances for which they have been planned and commercialized, are free from material or manufacturing defects for a period of 12 month with effect from date of shipment from its premises as confirmed by the date indicated on the product itself.

The warranty covers repair and/or replacement of products or parts of product that have proved to be unserviceable due to material or manufacturing defects following inspection at the premises of Fluid World.

All claims should be forwarded in writing to our premises.

Manufacturing defects apparent at time of delivery should be reported in writing within 48 hours of receipt. It should be noted that even in the event of complaints or claims the customer has not in any case the right to suspend or delay payment previously agreed.

Fluid World recognizes and acts to defects only to his costumers, who is responsible to test the product when integrated with other functions prior to delivery to the end user, taking a load even any disputes.

The components that are easier to usury as o-ring, springs, plastic components, etc. are excluded from the warranty.

The warranty does not apply to improperly installed products and Fluid World will be not liable for any damage to third parties or other equipment.

### FORMS OF LAW

All deliveries made and agreed upon by Fluid World are governed by these Terms and conditions and to the extent not described in detailed ways the by Italian law. This catalogue cancels and replaces all previous documentation and all rights are reserved according to the law.